



## PRESS RELEASE

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### **OfReg stops sales of satellite internet terminal sales to protect consumers**

OfReg has taken action to protect consumers by stopping the sales of satellite internet terminals by a number of vendors found to be retailing them in the Cayman Islands.

Cease and desist notices have been served to Cost.U.Less and Shop Smart Cayman who did not obtain the authorisation necessary to legally import and re-sell the equipment.

The satellite networks to which these terminals connect (e.g. Starlink) are not currently licensed to provide services in the Cayman Islands. Anyone buying the terminals would find themselves unable to legally put them into service. Our actions ensure that consumers do not end up buying equipment for a service that is not available.

OfReg is exploring options for the introduction of satellite-based internet providers in the country to ensure that any such service is correctly licensed, meets consumer expectations, and provides services on the same terms as existing suppliers.

**- ENDS -**

### **ABOUT OFREG**

The Utility Regulation and Competition Office ('OfReg' or the 'Office') is the independent regulator established by section 4 of the Utility Regulation and Competition Act (as revised) (the 'URC Act') for the electricity, information, and communications technology, water, wastewater, and fuel sectors in the Cayman Islands.

OfReg provides the opportunity for consistency and collaboration in regulation across the energy, fuel, ICT, and water sectors; better utilisation of skills and resources resulting in more efficient and effective regulatory processes; encouraging competition where appropriate and feasible; championing sustainability and innovation across markets, contributing to the economic and social goals of the Cayman Islands.

#### **For more information please contact:**

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